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UPDATE: CT Lottery advises players to report any incorrect responses when checking tickets

Players who believe that they received an incorrect response from the lottery terminal should report the occurrence to CT Lottery

Rocky Hill, CT/ August 2, 2023 – The Connecticut Lottery Corporation (CT Lottery) is advising players that if they have any lottery tickets purchased since May 21, 2023 and believe the lottery terminal response was incorrect when checking if the ticket had won or not, to hold on to their ticket and contact the CT Lottery at (860) 713-2700 or CTLotterySecurity@ctlottery.org. Players may also bring the ticket to CT Lottery headquarters so CT Lottery can investigate the occurrence.

CT Lottery apologizes for the inconvenience and any confusion that this has caused.

As always, CT Lottery strives to pay all valid prizes. Please contact CT Lottery at (860) 713-2700 or CTLotterySecurity@ctlottery.org if you ever have any questions pertaining to the status of any Connecticut lottery ticket.

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About the Connecticut Lottery Corporation

The [Connecticut Lottery Corporation \(CLC\)](http://ConnecticutLotteryCorporation.com) is a quasi-public state agency with the mission to generate revenue for Connecticut consistent with the highest standards of good public policy and social responsibility. In fiscal year 2023, players won more than \$1.1 billion in prize money and retailers earned more than \$80 million in commissions. At the same time, the CLC provided more than \$404 million to support the valuable services and programs funded by the state's General Fund including public health, libraries, public safety, education and more. Since the Lottery began in 1972, its contributions to the General Fund have exceeded \$11.5 billion.*

*Based on unaudited FY 2023 financial statements.

The CLC reminds the public that Lottery purchasers must be 18 or older, and players must be at least 21 to place sports wagers. Help is available for problem gambling. Call 888-789-7777 or visit ccpg.org.

For information about the CT Lottery, stop by any CT Lottery retailer, visit ctlottery.org, join us on Facebook (facebook.com/ctlottery), Instagram (Instagram.com/ctlottery), Twitter (twitter.com/ctlottery), or call (860) 713-2700.